Quality Policy



Macnaught Pty Ltd, a privately owned company established in 1948, has been designing and manufacturing premium quality fluid measurement, fluid transfer and lubrication equipment for the agricultural, automotive, industrial, mining and transport industries across the globe for over seven decades.

Our Vision is to develop, design, build and sell the world's best:

- Fluid Handling Equipment;
- Industrial Hose Reels, and
- Positive Displacement Flow Meters.

Macnaught's value proposition is to offer the highest quality equipment that is designed and built to exceed customer expectations on productivity, accuracy, simple & easy to use and minimum downtime. This is backed with generous warranty, efficient delivery and responsiveness in service.

In the constant pursuit to enhance customer satisfaction and promote continuous improvement, management's objective is to support and ensure that all employees understand and practice our Mission:

"Macnaught Pty. Ltd. will exceed customer expectations in quality, reliability, responsiveness and value."

Macnaught is committed to this policy of which will be achieved through identification of risk and opportunities, effective communication, implementation of measureable objectives and targets, continual process performance monitoring, audits and employee training to enhance competency and ensure involvement in the quality system to continually improve quality and support our compliance with ISO9001:2015

Sherry Singh

Managing Director

Date: 8-2-2021